

### **Are the St. Augustine campuses safe for students, faculty, and staff?**

Yes. The college is in regular communication with local and state authorities and continues to follow guidance administered from the Centers for Disease Control and Prevention (CDC), as well as the City of Chicago and State of Illinois. We currently have no information indicating that we have, or have had, a case of COVID-19 on any of our campuses. However, out of an abundance of caution and in an effort to promote social distancing, we have closed our campuses while we explore alternative instruction methods.

### **Are there any COVID-19 cases on a St. Augustine campus?**

We have no confirmed cases of COVID-19. College officials and health professionals are closely monitoring developments related to COVID-19 and will continue to update our community if the situation changes.

### **Does the College have a plan to respond to the COVID-19 outbreak?**

Yes. In the unlikely event of an outbreak on any campus, the College's Contingency Committee (CCC) has a detailed pandemic plan, which has been reviewed and updated for COVID-19. In following this plan, the college has taken the following actions, including:

- 1) Suspending in-person classes across the college until March 27<sup>th</sup>
- 2) Moving Spring Break from the week of April 6<sup>th</sup> 10<sup>th</sup> to March 20<sup>th</sup>-24<sup>th</sup>
- 3) Canceling or postponing all non-essential on-campus events with expected attendance of 10 or more.

### **When will classes resume?**

The current plan is to resume classes on March 29<sup>th</sup> using online delivery and remote learning.

### **What if I don't have a computer/internet at home?**

St. Augustine understands that your preferred method of learning is in-person. At the same time, we want to be extremely cautious and are looking for ways to reduce possible exposure. We are implementing several tools to ensure that your educational experience meets your needs.

- 1) You will be contacted by an Academic Advisor to determine if you can complete course work remotely;

- 2) You will continue to have access to the computers in the campus libraries should you need them to complete classes;
- 3) We are working to introduce limited in-person class room experience that maintain social distancing protocols.

**If the library is open, does that mean that SAC is open to the public?**

No. At this time we are providing limited access to Students and Faculty only with one exception: we are hosting Primary voting at both our Argyle and Armitage campuses on Tuesday March 17th. These will be separate from our regular campus operations with full safety protocols.

**What are your current hours of operations?**

We are currently open from 9AM to 5PM Monday through Friday at our Main Campus and all of our sites.

**How do I make a payment towards my student account?**

The Office of the Bursar is open 9am-5pm Monday-Friday and is only accepting payments via phone (773-878-3525) or mail in (1345 W Argyle St. Chicago IL 60618).