Career and Transfer Center

THE COMPLETE CAREER RESOURCE GUIDE

Now in English and Spanish

Created especially for SAC students by the CTC staff:

Monica Hurtado, Career and Transfer Center Manager
&
Vicky Irizarry, Career Specialist

Office Hours:
Monday – Friday
9:00am to 5:00pm
Saturday: by appointment only

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mhurtado@iwe.staugustine.edu
virizarry02@iwe.staugustine.edu

You can now send the CTC a Text Message! 📲
Text us at: 872-802-1384

http://www.staugustine.edu/student-resources/career-transfer-center/
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A Letter from the Career and Transfer Center

August 2019

Dearest student,

At St. Augustine College, the Career and Transfer Center believes that students’ access to resources and information is important. We are happy to present you with the Career Resource Guidebook written by its very own Career Advisors to provide students with valuable information, knowledge, and tips regarding workforce and career readiness principles. We also understand that you are often busy throughout the semester and that it may be hard to set up appointments with the Career Advisors or to travel to the Main Campus. As a result, we have customized this guidebook and made it available in print for you at your nearest St. Augustine College campus and online in the St. Augustine College website.

Our goal in this handbook was to equip you with necessary templates and examples that would enable you to understand professional practices through the act of job searching and networking at the college level. We have made it easy to read and follow and most importantly- we made it available in both English and Spanish!

This is our gift to you and we wish you the best of luck in your aspiring career.

Sincerely,

The Career and Transfer Team at St. Augustine College

Monica Hurtado, Career and Transfer Center Manager

Vicky Irizarry, Career Specialist
The Career and Transfer Center Mission

The mission of the Career and Transfer center at St. Augustine College is to provide professional and personalized academic and workforce support services to St. Augustine students and alumni. The center assist students in the process of transferring to a four-year institution, career counseling, career exploration and the implementation of strategic job searching and skills development required to succeed in a global workplace.

Services Offered

Transfer Assistance
- Individual transfer advice
- Admission procedures and program planning
- Current information on articulation agreements and options for further study
- Planning short and long-term transfer goals
- Scholarships search

Career Counseling
- Obtain and research occupational, educational, and employment information
- Establish short and long-term career goals
- Explore a full range of career and work possibilities
- Make informed career decisions based on accurate information about the workplace

Career Exploration
- Administer career assessments and inventories
- Provide opportunities to define career objectives
- Identify employers for career development and potential employment
- Teach students appropriate search and application techniques
- Provide current job and internships listings from several sources
- Access to computers for students working on career development
- Free career magazines and other resources

Job Search
- Develop job search competencies
- Obtain information on employment opportunities, trends, and prospective employers
- Connect with employers though campus recruitment programs, job postings, referrals, direct application, networking, and publications

Workshops
- Creating a basic resume and basic cover letter review
- Interviewing skills, networking, and salary negotiations
- Job readiness and attending a job fair
- Transferring to a four year institution

Additional Resources
- Explore current occupations and workplace trends
- Job market and job search information
- Provide employer information
- Educational and career video available
RESUME GUIDE  THE RESUME SECTIONS AND WHAT THEY ARE ALL ABOUT

NAME

Phone  E-mail

OBJECTIVE
[Write a short, concise, professional phrase that summarizes what type of job, field, or position you are looking for. It can also be goal-oriented and talking about the career you are pursuing.]
Example: To obtain a position in the area of business administration and demonstrate my best qualities, which are great communication skills, being highly organized, and a quick learner.

EDUCATION
School name  City, State
Degree Name  Years you will be attending or Year Graduated
TIP: Include your GPA: (if 3.0 or higher) or Honors/Recognitions you received

WORK EXPERIENCE
[List the most relevant jobs or experience you may have. Begin with the most recent job/experience. Typically, employers want to know what jobs you have had in the past 5 to 7 years.]
Company Name  City, State
Position Title  Start date: Month & Year - End Date: Month & Year or indicate “present”
[Now write your most important responsibilities and use brief phrases. 4 to 5 bullet points is acceptable and use professional language. Try to begin with an action word. If you are currently working there, use the present tense. If you are no longer working there, then use the past tense.]
Example:
  • Managed the front desk reception area efficiently by assisting walk-ins and directing phone calls
TIP: If you are having trouble coming up with important duties, visit: https://www.jobhero.com/  *See page 12 for details on how to navigate through Jobhero.com

SKILLS
[List your best skills in bullet point format]
  • Any computer programs or technology  Example: Proficient in Microsoft Office Word & Excel
  • The languages you know  Example: Bilingual in English and Spanish
  • Your strongest skills as an employee  Example: Demonstrates great communication skills

INTERNSHIP EXPERIENCE (optional section)
Company Name  City, State
Position Title  Start date - End Date
[Describe duties here in the same format as the work experience section]

VOLUNTEER EXPERIENCE (optional section)
Company name  City, State
Position Title  Start date - End Date
[Describe duties here in the same format as the work experience section]
TIP: Include any community-based affiliations, memberships, events, or services you have participated in for a while or long-term basis. Even though this is not a job, it can still highlight your commitment and the strongest skills you have.

CERTIFICATIONS (optional section)
Name of Certification, Year Obtained  Expiration date: (if applicable)
Location or Organization Name acquired from (if applicable)
RESUME GUIDE

CREATE YOUR FIRST RESUME UTILIZING THE GUIDE BELOW

[ First & Last Name ]

Phone Number ____________________________ Professional E-mail ____________________________

OBJECTIVE

_________________________________________________________________________________________

EDUCATION

Name of school or institution ____________________________ City, State of school ____________________________

Name of program or degree ____________________________ Dates (month & year of graduation or anticipated completion)

WORK EXPERIENCE

Name of company or agency ____________________________ City, State of company ____________________________

Occupation Title ____________________________ Dates (month & year when you began - Month & year when ended)

*If you are currently employed there, indicate “present” instead of an end date

• ______________________________________________________________________________________

• ______________________________________________________________________________________

• ______________________________________________________________________________________

Name of company or agency ____________________________ City, State of company ____________________________

Occupation Title ____________________________ Dates (month & year when you began - Month & year when ended)

*If you are currently employed there, indicate “present” instead of an end date

• ______________________________________________________________________________________

• ______________________________________________________________________________________

• ______________________________________________________________________________________

SKILLS

• ______________________________________________________________________________________

• ______________________________________________________________________________________

• ______________________________________________________________________________________

• ______________________________________________________________________________________
THE 3 MAIN RESUME FORMATS

- **Combination Resume**
  - **Ideal For:** Seasoned professionals targeting a specific position
  - Career changers
  - People with employment gaps

- **Functional Resume**
  - **Ideal For:** Creative jobs where a portfolio matters
  - Military transitioners
  - Candidates who don't want to seem overqualified

- **Chronological Resume**
  - **Ideal For:** Candidates seeking a job similar to their previous positions
  - Students and entry-level candidates
  - Academic resumes
JAMIE FARR
5101 Shannon Dr. © Godfrey, IL 62035 © farjamie@ao.com © 618-618-6186

SKILLS & EXPERTISE
Logistics
Supply Chain Management
Inventory Control
Physical Inventory
Safety Controls
Material Management
Stock Rotation
SAP Application
Microsoft Office 2013
Windows 8.1
Microsoft Project Manager
Certifications
Fork Lift Driver Certified
MSCC - Safety
WCRG - Gold Certificate
MSCC - Quality Practices & Measurement
APICS - Production & Inventory Management
MSCC - Maintenance Awareness
APICS - Supply Chain Management
MSCC - Certified Logistics Technician

EDUCATION
Lewis & Clark Community College, Godfrey, IL
Certificate September 2014

RELEVANT COURSEWORK
Logistics
Warehousing
Inventory Management
Distribution
Process Control
Quality Control

EXPERIENCE
Intern/Apprentice
Alton Corporation
East Alton, IL
2/2014 - 5/2014
- Coordinated the loading process and dispatched drivers to ensured timely, accountable and cost-effective delivery of materials. Achieved a 99.7% "OTVI (on-time without incident)" rating which was the highest ever recorded for an intern.
- Responsible for updating/maintaining customers, partners contracts and information.
- Made a recommendation for changing a screen on the CRM system which was implemented, saving significant data entry time.

Forklift Operator
Wal-Mart, Distribution Center
St. Louis, MO
2005 - 2012
- Ensured freight quality
- Maintained adequate supply of merchandise
- Managed freight flow
- Controlled warehouse organization

Contact Information with professional email. Remember to have a professional voice mail message as well.

Get their attention by highlight your skills and experience. Customize this for the job description. Make it easy to read and scan for keywords. Include credentials that are meaningful to the employer.

Show that you have completed training to prepare for the job. This section usually includes the training provider name, location, your degree(s), and dates.

Show that you have experience with being responsible and working with others. This section usually includes:
- Employment dates
- Organization name
- Job title
- Brief description to show the skills you used in the position and how you added value to the organization.
FUNCTIONAL RESUME SAMPLE

Eric Mark Doe

Networking Assistant

Portland, OR 97201
7603 NE Skyline Street

Phone: (503) 541-2198
ericrockdoe2@aol.com

TECHNICAL KNOWLEDGE

Operating Systems
- Windows 9x
- Windows NT & 2000 (Workstation & Server)
- Netware 4.11 & 5.1
- UNIX (System V, Linux)

Software
- MS Office Suite
- MS Exchange
- Arcade Backup Exec
- McAfee VirusScan
- MS FrontPage
- Procomm Plus

Languages
- C++
- HTML
- Visual Basic
- Java

Related Skills
- Extensive program, batch file and script writing
- Familiar with digital electronics in the Pentium family of microprocessors
- Working knowledge of Object Oriented programming techniques in C++
- Participation in wide range of team related activities in a technical environment
- Technical writing

RELEVANT EXPERIENCE

MIS Support Technician (Intern), Beaverton City Hall, September, 2000 - Present

Install, Configure and Support:
- Windows 9x and NT 4.0, on systems operating in an Ethernet LAN/WAN environment
- Client software, including MS Office Suite 2000
- Explorer, McAfee VirusScan, Arcade Backup Exec and RAS
- Client network interfaces using TCP/IP
- System hardware, including motherboards, hard and floppy drives, CD-ROM's, RAM, IO cards, tape drives, SCSI drives and peripherals
- HP Jet Direct Print Servers

Network Administration:
- Manage end users' network and print resources, including MS Exchange and ITS

Troubleshoot:
- Hardware and software problems of PCs attached to a LAN

Other Duties/Responsibilities:
- Assist in installation of Windows 2000 Servers and SQL server
- Assist in migration of Netware 4.11 to Windows 2000

WORK HISTORY

Easter Seal Camp Intern - United Way, Eugene, Oregon, Summer 1998
Customer Service Specialist - Evergreen Electronics, Redmond, Oregon, 1996 - 1998

EDUCATION and CERTIFICATION

Portland Community College
AAS, Computer Information Systems 2001
Certification, Computer Software Engineering Technology 2000

Oregon State University
BA, Economics 1995  Corvallis, OR

Show that you have completed training to prepare for the job. This section usually includes the training provider name, location, your degree(s). It may or may not include dates.

Contact information with professional email. Remember to have a professional voice mail message as well.

Get their attention by highlighting your skills. Customize this for the job description. Include transferable skills, such as self-management, to show that you can do the job.

Show that you have experience with being responsible and working with others. This section usually includes:
- Skill or Job Title/Area
- Brief description to show the skills you used in the position and how you added value to the organization

Include the employers/organization and locations in your work history. This format does not include dates.
COMBINATION RESUME SAMPLE

Contact information with professional email. Remember to leave a professional voice mail as well.

Get their attention by highlighting your skills. Customize this for the job description. Include accomplishments and keywords.

Show that you have experience with being responsible and working with others. This section usually includes:
- Skill or Job Title/Area
- Brief description to show the skills you used in the position and how you added value to the organization (not just job duties).

Include the employers/organization and locations in your work history. This format includes dates.

Show that you have completed training to prepare for the job. This section usually includes the training provider’s name, location, your degree(s), and dates.

RED E. JOBHUNTER
5555 Lakewood Road Somewhere, Illinois 55555
(555) 555-5555
redjobhunter@myemail.com

SUMMARY
Medical Laboratory Technician
Detail-oriented, versatile Medical Laboratory Technician with huge experience in performing a variety of multi-skilled support functions including specimen collection, receipt and preparation of specimens for analysis; assisting with workflow coordination in acute, teaching and performing routine clinical and technical processes required for the smooth operation of the laboratory unit, serving as liaison to internal and external customers.

SUMMARY OF SKILLS & EXPERIENCE
Laboratory
- Registered as a highly-skilled lab technologist, with experience serving ER, Urgent Care, Pediatric ER and Stab-Room Trauma Unit.
- Processed cultures in microbiology, gram stains, urinalysis and various manual tests.
- Increased lab efficiency by 50% through improved procedures, research and development of technical equipment, and lab layout and design.

Phlebotomy
- Performed both inpatient and outpatient pre-op and post-op blood draws.
- Recognized for exceptional skill in serving hard to draw patients and children.

Instrument Maintenance
- Skilled in troubleshooting and maintenance of technical equipment.
- Maintained online performance and peak output.

Teaching
- Mastered teaching techniques.
- Recognized for excellent communication skills.
- Trained staff effectively on complex equipment operation and procedures.

Quality Control
- Maintained high quality standards with an emphasis on accuracy within strict guidelines.
- Maximized lab performance through organization, equipment testing and procedure development.

EMPLOYMENT HISTORY
Medical Laboratory Technician ASCP
Cook County Medical Center Chicago, IL 1999 - present
Phlebotomist
Minneapolis Children’s Medical Center Minneapolis, MN 1996 - 1999

EDUCATION
Certificate: Medical Laboratory Technician (GPA 3.5/4.0)
College of St. Catherine - St Paul, MN
Certificate: American Society of Clinical Pathologists
Course Work: Biology/Chemistry (117 credits) Minnesota State University - Mankato, MN
OBJECTIVE EXAMPLES

In a chronological resume, it is common to start with an objective. However, this could be an optional section to include and often debated if it is truly necessary. A college senior or graduate may benefit from an objective like the ones listed below. The key is to tailor it to your intended career and mention either your passion, goals, or top skills.

1. Intended career field: Business
   - Seeking an entry level accounting position involving Cost Accounting, Accounts, Receivable, Collections, Payroll or related areas of work. Would welcome assignments in a fast-paced environment with considerable client contact and follow-up.
   - Seeking and entry level management position in Retail. Transportation, Government, Health Care or similar fields that requires excellent interpersonal, organizational and supervisory skills. Would welcome assignments in Sales, Operations, Customer Service, Human Resources or related areas.
   - To obtain an entry level marketing position involving Direct Mail Marketing, Packaging, Market Research, or related areas. Especially interested in a position that requires excellent organizational, foreign language, and networking abilities. Eager to work on team projects.
   - To obtain a position in marketing, particularly in product management or product analysis, utilizing prior experience and education.

2. Intended career field: Education
   - To secure a teaching position in an elementary or middle school. Would welcome opportunity to integrate computer technology into the curriculum and assist in coaching sports or other extracurricular activities.
   - Seeking a part-time/full-time position involving childcare continuing university coursework toward bachelor degree. Especially interested in working with Pre-K to 2nd grade children. Owned and operated a day care business for over seven years.

3. Intended career field: Computer Information System
   - To obtain an entry-level position in the field of Information Technology. Would be especially interested in Operations Support, web site development, programming, information systems, or related areas. Would welcome a fast-paced environment where there is considerable contact with internal and external clients.
   - Seeking position in the field of information technology involving programming systems development, web page design or related areas of work. Especially interested in using ColdFusion MX7, JavaScript, or HTML. Would welcome opportunity to investigate and resolve client problems.

4. Intended career field: Human Services or Non-profits Organizations
   - To obtain a position in a human or social services organization that involves working with ex-offenders, senior citizens, inner-city youth, or related populations. Would welcome the opportunity to resolve conflicts, provide cultural enrichment, work with parents, and network with other agencies in the community.
   - To secure an entry-level position as a Caseworker, Program Developer, Intake Counselor, or similar capacity in a human services agency. Especially interested in programs concerning runaway adolescents, child abuse, homeless persons, or related issues.

5. Intended career field: Hospitality/Culinary Arts
   - Looking to secure employment as a chef with an organization that provides a platform to utilize my
exceptional food and beverage preparation skill.
- To obtain a hostess position where I can bring knowledge of professional food service and restaurant culture.
- Looking to work as a hotel manager in a reputable hotel. Offering excellent customer service and 5 years of experience in a managerial position.

6. Intended career field: Respiratory Therapy
- Obtain an Entry Level Respiratory Therapist position that will utilize an excellent education, high levels of organization and remarkable patient care.
- A highly trained and proactive individual seeking a Respiratory Therapist position that will allow their employees to not only better themselves with their talents and abilities, but their company practices as well.
DESCRIBING DUTIES & RESPONSIBILITIES

Use the resources from the webpage JobHero.com to describe your duties and responsibilities. Follow the guide below to learn to navigate their website.

*Tip: Each job should list at least 4-5 different responsibilities. Responsibilities should never be repeated within your resume.*

1. Go to: [www.jobhero.com](http://www.jobhero.com)
2. Click on Resumes
3. Search for your job title and select it from drop down options.
4. Browse through the list of sample duties for that specific job title
When describing your experience/responsibilities in past positions, use action words to help the person reading your resume understand more clearly the responsibilities that you have performed.

### RESUME WRITING ACTION VERBS

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<th>Communication Skills</th>
<th>Creative Skills</th>
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</table>

* These words are especially good for pointing out accomplishments.
SKILLS YOU CAN INCORPORATE IN YOUR RESUME

- Creative and innovative
- Enjoys helping others
- Demonstrates leadership
- Takes initiative
- Works well in a team
- Communicates clearly and professionally
- Provides great customer service
- Good at multitasking
- Works quickly
- Good at solving problems or finding solutions
- Likes to motivate others
- Experience with training new team members
- Experience as a manager or supervisor

QUALIFICATIONS YOU CAN INCORPORATE IN YOUR RESUME

- Efficient with ________
  - answering phone calls
  - sending emails
  - typing

- (Basic, Intermediate, Advanced) knowledge of using Microsoft Office programs like __________
  - Word
  - Excel
  - PowerPoint
  - Outlook

- Experience with operating/handling ________
  - Office equipment (copier, fax, scanner, printer)
  - Factory equipment
  - Construction machines

- Bilingual in ________ and __________
  or
  (Basic, Intermediate, Advanced) fluency in ________ language
In this section, you will find how to access different Microsoft Word templates. Your resume is a factual document about your history. It is more than a basic summary of background information. You need to focus on what makes you special, it requires careful thought.

*Follow the step below to create a resume on Microsoft Word using their templates.

Type “Resume” in the search box then press enter. A variety of resume templates should display. If this is your first resume, pick a basic template that will be easier to edit.
In this section, you will learn how to create a resume on NOVORESUME.COM which is a free, online, resume generator. All you will need is access to the internet and an email account.

*Follow the steps below to create a resume on WWW.NOVORESUME.COM using their online template

1. Go to: https://novoresume.com/
2. Click Get Started For Free
3. Click Simple Resume
4. Fill out information then click the consent button and then Register Now

5. Check email for activation code, insert code
6. Select **Student** for experience level

7. Begin filling out information
In this section, you will learn how to create a resume on INDEED.COM which is a free job search engine that posts thousands of job opportunities and also offers an easy-to-use resume generator after creating a free account. All you will need is access to the internet and an email account.

Go to WWW.INDEED.COM and follow the image steps below to create a resume using their online template.

If you have a resume created already, click on “Upload Resume” Otherwise click on “Build Your Resume” to create one online. You will be able to search and apply for jobs using the resume you either create or upload on this indeed website.
If you do not have an account, create one with your e-mail address, if you already have an account, sign in.

If you created a new account, after you verify your e-mail and select a password you will be able to begin to create your resume. Fill in each page completely then click next; there are four pages in total.
RESUME CHECKLISTS  HOW DOES YOUR RESUME LOOK? CAN YOU CHECK EVERYTHING OFF THE LISTS?

Contact details
☐ Include your phone number and email address. Ensure your email address is professional. You can also include your LinkedIn profile if you have one.

Format
☐ Don’t use more than one 8½ × 11 page, unless you are in exceptionally high-level positions where resumes might be up to four pages.
☐ Use bullet points for ease of reading.
☐ Select a clear, easy to read font.
☐ Be consistent with text alignment.
☐ Use **bold** or *italic* to draw the reader’s eye to key points like your work title or degree
☐ Use a pre-formatted [resume template](https://templates.office.com) in Microsoft Word if it is easier for you
☐ Download a template at [templates.office.com](https://templates.office.com) and click on “resumes and cover letters”

Summary statement or objective
☐ The summary statement is your attention grabber or introduction about yourself. State why you should be selected for this role, with a clear match of your skills to the role applied for.
☐ Need some ideas? Visit [blog.palladiancr.com/2008/07/50-resume-objective-statements/](http://blog.palladiancr.com/2008/07/50-resume-objective-statements/)

Education and training
(If you are a student, place this section before your employment history.)
☐ List your education and training in reverse chronological order.
☐ Detail all certificates, qualifications, and additional education.

Experience
☐ List your experience/employment history in reverse chronological order.
☐ Highlight key responsibilities and accomplishments. These should be brief phrases
☐ Back up your achievements with figures, percentages, and data where possible.
☐ Need some ideas of what to write? Enter your occupation or similar title at [jobhero.com](http://jobhero.com)

Skills and keywords
☐ Many employers use computerized systems to sift through resumes during the initial application stage. Include industry/company/job relevant keywords and phrases to ensure yours passes these tracking systems to move onto the next stage.
☐ Refer to the handout “Skills you can incorporate in your resume” for some ideas

Proofread
☐ Spelling and grammar checks are essential. Review to be 100% sure that everything is correct.
REVIEW THE FOLLOWING SECTIONS OF YOUR RESUME:

CONTACT INFORMATION
- Verify that this is correct. Otherwise, how will the employer contact you?
- Is your email appropriate and professional?

OBJECTIVE
- Keep it one to three lines long. Concise, professional, and unique.
- Highlight your career goals and what you expect to learn, contribute, or demonstrate.
  - Example: To gain further experience in early head start programs and demonstrate my passion for Early Childhood Education while using my creativity to develop effective lesson plans.

EDUCATION
- Verify that the name of your degree is correct.
  
  Common mistakes examples:  
  - Bachelor’s in Social Work  
  - Associates in Psychology
  
  Proper format examples:  
  - Bachelor of Social Work  
  - Associate of Arts in Liberal Arts and Science Concentration: Psychology

DESCRIPTION OF WORK RESPONSIBILITIES
- Use the present tense for current experience and past tense for previous experience.
- Use action verbs to start each phrase that describes your major responsibilities.
  - Examples: Administered, Facilitated, Collaborated, Directed, Prepared
- Highlight your transferable skills, which are skills you have acquired from your involvement in any kind of activity:
  - Examples: Developing rapport, Managed problems, motivated others, cooperated in a group

DATES & GAPS
- Consider including jobs you have worked at for at least 6 months to a year. Otherwise, employers will find it alarming if they see 4 to 6 different jobs in the course of one year.
- Be careful that you do not show many or long gaps of unemployment. Back it up with volunteer work, if possible.
- Ensure that the date formats you are using are consistent throughout.

ORGANIZATION & FORMAT
- Make sure everything looks properly organized, aligned, and spaced correctly.
  - Did you use the same bullet point style? Are the font sizes and styles consistent?

Reminders!
1. Make sure your objective and jobs you include are relevant to the job you are applying for.
2. Double check spelling, grammar, and capitalization mistakes on your resume.
3. Your references do not need to be included on your resume.
4. Send it as a PDF version if possible.
5. Keep it one page, concise, and to the point!
The reference page should be a separate document apart from the Resume. There is no need to add “References available upon request” on your resume.

<table>
<thead>
<tr>
<th>Name &amp; Contact info</th>
<th>Relationship</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ms. Hillary Clinton, Director</td>
<td>current supervisor</td>
</tr>
<tr>
<td>Auditing Department</td>
<td></td>
</tr>
<tr>
<td>J.C. Penny &amp; Company</td>
<td></td>
</tr>
<tr>
<td>2995 Discount Avenue - Suite 400</td>
<td></td>
</tr>
<tr>
<td>Rolling Meadows, IL. 60022</td>
<td></td>
</tr>
<tr>
<td>ph. (847) 343-9768</td>
<td></td>
</tr>
<tr>
<td>E-mail: <a href="mailto:H-Clinton1@jcpenny.com">H-Clinton1@jcpenny.com</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Mr. James Bond, Director</th>
<th>former supervisor</th>
</tr>
</thead>
<tbody>
<tr>
<td>International Criminal Section</td>
<td></td>
</tr>
<tr>
<td>U.S. Federal Bureau of Investigation</td>
<td>summer internship</td>
</tr>
<tr>
<td>J. Edgar Hoover Building</td>
<td></td>
</tr>
<tr>
<td>935 Pennsylvania Avenue N.W.</td>
<td></td>
</tr>
<tr>
<td>Washington, D.C. 20536-0001</td>
<td></td>
</tr>
<tr>
<td>ph. (202) 324-3007</td>
<td></td>
</tr>
<tr>
<td>E-mail: <a href="mailto:J-Bond007@fbi.gov">J-Bond007@fbi.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Dr. Jennifer Lopez, Associate Professor</th>
<th>former professor</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sesame Street University</td>
<td></td>
</tr>
<tr>
<td>Accounting Department</td>
<td>major coursework</td>
</tr>
<tr>
<td>1600 Campus Road</td>
<td></td>
</tr>
<tr>
<td>Chicago, IL. 60606</td>
<td></td>
</tr>
<tr>
<td>ph. (888) 678-3411</td>
<td></td>
</tr>
<tr>
<td>E-mail: <a href="mailto:JM-Lopez4@su.edu">JM-Lopez4@su.edu</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Dr. Carlos Gambino, Assistant Professor</th>
<th>former professor</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rahway State University</td>
<td></td>
</tr>
<tr>
<td>Criminal Justice Department</td>
<td>two elective courses</td>
</tr>
<tr>
<td>9768 College Avenue Lane</td>
<td></td>
</tr>
<tr>
<td>Bigfoot, N.J. 08994</td>
<td></td>
</tr>
<tr>
<td>ph. (800) 678-3411</td>
<td></td>
</tr>
<tr>
<td>E-mail: <a href="mailto:CA-Gambino2@rsu.edu">CA-Gambino2@rsu.edu</a></td>
<td></td>
</tr>
</tbody>
</table>
A cover letter is a brief letter that introduces your resume. This letter tells the employer why you are interested and it further highlights your experience and background.

Your name  
Address  
Phone  
E-mail

Company/Organization Name  
Address  
Name and Title of hiring person (optional)

Date  

Dear hiring administrator,

Opening Paragraph: Introduce yourself and grab the employer’s attention: Make sure you mention their mission and/or WHY you’re interested in working for them. Include an example of what they do and introduce your knowledge about them and what strengths/skills you have that they are looking for. (This is to show how you would be a good fit by describing similar passion/values you both may share).

EXAMPLE: I am writing to express my interest in the [position title] position. I found out about the position through [Employer Website/Company Career Website/Recruiter/my college]. I am currently an undergraduate student at St. Augustine College and I am pursuing an Associate/Bachelor of ___ I would like to work for [company/organization name] because of [the mission/values/reputation/programs offered/what interested you].

Middle Paragraph: This is your opportunity to sell yourself as a candidate. Talk about what you do and highlight at least 3 key skills you have that they are looking for. Make sure each skill is a concrete example as to how you have used these skills in your past experience that will enable you to successfully perform the specific duties they ask for.

EXAMPLE: I am highly motivated and am seeking experience in ___ because ___. I previously worked/currently work as a ____. With my skills in [name specific skills] I will have the ability to perform the duties of the [mention position title] such as ___. Additionally, I have dealt with ___. I believe I would be a good fit at [organization/company name] because ___. (summarize your points/skills/abilities).

Closing Paragraph: Thank them and mention you expect to hear back soon.

EXAMPLE: I would like to thank you for your time and consideration and hope to have the opportunity to further discuss the position. I have included my resume for your review, as well as my contact information.

Kind regards, (Other options: Best regards, /Sincerely,)

Your Name
BRAINSTORM YOUR SELLING POINTS

Create a rough draft of your cover letter by answering some of the questions below

Name three of your strongest skills

______________________________________________________________________________________________

______________________________________________________________________________________________

______________________________________________________________________________________________

Provide examples of how you’ve practiced any of the skills mentioned above at your previous job, current job, or at another setting

______________________________________________________________________________________________

______________________________________________________________________________________________

______________________________________________________________________________________________

Provide an example of a time you excelled at a particular task in one of your jobs that can relate to the position you are applying to

______________________________________________________________________________________________

______________________________________________________________________________________________

______________________________________________________________________________________________

What are some things that are required of the position you are interested in that you have already done or practiced?

______________________________________________________________________________________________

______________________________________________________________________________________________

______________________________________________________________________________________________
What is one thing you learned about the company you are applying to that greatly interests you?
______________________________________________________________________________________________
______________________________________________________________________________________________
______________________________________________________________________________________________
______________________________________________________________________________________________

Explain what you expect to learn at the new company if you were to be hired
______________________________________________________________________________________________
______________________________________________________________________________________________
______________________________________________________________________________________________
______________________________________________________________________________________________

Explain one strong qualification you have for the job you are applying to
______________________________________________________________________________________________
______________________________________________________________________________________________
______________________________________________________________________________________________
______________________________________________________________________________________________

What career goals do you have and how do you think the position you are applying to would help you get there?
______________________________________________________________________________________________
______________________________________________________________________________________________
______________________________________________________________________________________________
______________________________________________________________________________________________
COVER LETTERS  BRAINSTORM YOUR SELLING POINTS

Your cover letter should be clearly structured and should answer the following questions:

Who are you?
Introduce yourself. Include your major and year of completion

Why are you writing?
In the first few sentences, mention the specific job title, if you know it, and how you heard about the position opening. Be concise.

Why are you interested in the position?
Without getting too personal, relate something about the job to your own interests or experiences to show the employer that you have a genuine interest. Do not focus on what this job will do for you unless you are directly asked to answer that question. Instead, focus on what you can contribute to the company.

How are you qualified?
Highlight skills and achievements that demonstrate why you are qualified for the position, and use key terms from the description that are relevant to your background.

What is your next step?
In closing, you should request an interview, with a strong reminder as to why the employer should meet with you. Also, consider adding a statement saying that you will follow up (e.g., within two weeks) to confirm that she has received your resume and cover letter. Skip this step if they have requested that you do not contact them.

Cover Letter Tips:

- Customize the cover letter for a specific employer and job description. Templates are easy to spot and indicate you do not really care about this opportunity in particular.

- Address the letter to a specific individual. If no name was given in the job announcement, call the organization to learn who is on the hiring team. If all else fails, use “Dear Hiring Manager:” or “Dear Search Committee:”

- Isolate three or four skills that you possess that are relevant to the position and mention concrete examples from your resume that demonstrate these skills.

- Be brief! An ideal cover letter will be three to four concise paragraphs and only be one page.

Format:

- Align all text on the left margin. Do not indent your paragraphs.

- Match the font style and formatting of your resume to your cover letter.

- Proofread several times!
Jane Jobseeker  
1234 N. Park Ln  
773.555.0123 jjobseeker@gmail.com  
June 18, 2019  

Mrs. Mary Davies  
Hiring Manager  
ABC Company  
18 South Parkway  
Long Island, NY 11551  

Dear Mrs. Davies  

Steven Fellows of Sales suggested that I contact you in regards to applying for a position as an Administrative Assistant. I have recently re-entered the job market and have over 8 years of experience in an administrative capacity. My goal is to secure a busy administrative assistant position in a professional company.  

I have enclosed a resume for your review, which outlines my relevant experience and skills. Some key points that may be of interest to your company include:  

- in-depth experience in data management, research and report writing, creating presentations and organizing events  
- proficient in MS Word, Excel, PowerPoint and Access  
- an organized worker who is able to efficiently manage a number of simultaneous projects and effectively meet deadlines  
- proven track record in providing excellent customer service  

If you are looking for a results-driven and hardworking administrative professional who is always willing to go the extra mile I would welcome the opportunity to discuss your company's needs further. I will call your office next week to answer any questions you may have and to discuss the possibility of meeting with you.  

Thank you for your time and consideration.  

Sincerely  

Jane Jobseeker
Jane Jobseeker  
1234 N. Park Ln  
773.555.0123  
jjobseeker@gmail.com

June 18, 2019  

Mrs. Mary Davies  
Hiring Manager  
ABC Company  
18 South Parkway  
Long Island, NY 11551  

Dear Mrs. Davies  

Your ad for Director of Elder Services caught my eye. I am interested in being a candidate for the position, and enclose my resume for your review.  

I have had a lifelong interest in community service programs, with extensive personal involvement in both volunteer and professional capacities. It would be a meaningful and rewarding experience to affiliate with Parkhurst Community Center and to contribute my skills to supporting elder services there.  

As an elder myself, I feel sensitive to the needs and issues of elders and committed to responsive services and programs. I would value directing my time and effort to continue the very strong programs you currently offer, and exploring with center staff and participants you have in staffing the Elder Services Program and the contributing roles that I could play.  

Sincerely,  

Jane Jobseeker
Jane Jobseeker  
1234 N. Park Ln  
773.555.0123 jjobseeker@gmail.com  

June 18, 2019  

Mrs. Mary Davies  
Hiring Manager  
ABC Company  
18 South Parkway  
Long Island, NY 11551  

Dear Mrs. Davies  

I am submitting my resume for consideration for the summer-design internship program at ABC Company. Given the skills and experience outlined in my enclosed resume, I believe I will be a worthy asset to your team.  

In my three years at XYZ College, I’ve completed a great deal of coursework on cutting-edge design trends and best practices, including Principles of User Experience Design and Mobile Application Design, where I learned and applied skills such as user journey mapping, application wire framing and designing software for a variety of mobile devices and operating systems.  

In addition, I spent the past semester volunteering my time with a local non-profit that collects donated clothes and furniture and redistributes it to families in need. I helped the web team update and re-launch an application that allows people in the community locate nearby drop-off points and schedule pick-ups.  

Finally, my two years working as a barista at the student center has taught me the importance of building a convenient and memorable consumer experience that aligns with the brand. It also helped me grow my skills in team collaboration, verbal communication and project leadership.  

I believe I would make an excellent addition to your team. This internship would help me grow my real-world experience in the technology industry and help me further develop and refine my application design skills. I look forward to hearing from you!  

Sincerely,  

Jane Jobseeker
INTERVIEWING  HOW TO PREPARE FOR AN INTERVIEW

- Research the company
  - Browse their website and social media accounts
- Prepare a list of questions to ask
- Create a list of questions you think they may ask you along with your responses
- Evaluate your appearance
  - Visible Tattoos
  - Facial Piercings
  - Hair color or hair style
- Print out resume copies
- Acquire a notepad and prepare a portfolio or neat folder
- Look-up the location(s) of the company
- Ensure the correct location for your interview
- Plan your route and mode of transportation to arrive on-time
- Arriving on-time allows you to touch-up and relax

You will never get a second chance to make a first impression

- It is important to be well-prepared
  - Turn off cell phone prior to interview
  - Speak positively about yourself and others
  - Maintain good eye contact
  - Be aware of your body language
  - Avoid chewing gum or taking food/beverages
  - Avoid taking others with you to the interview

INTERVIEWING  RESPONDING TO QUESTIONS

You will be asked questions assessing your strengths, weaknesses, goals, skills, character, experiences, etc.

- The interviewer will also assess your reactions or facial expressions as you respond
- When responding to questions, give examples of your experience that would be related to the position

Turn your weakness into a positive

- “I am not fully proficient with databases but I am taking a course in database management and have begun a project”
PHONE INTERVIEW TIPS

- Do not answer if it is a bad time or if you are in a distracting environment. Let it go to voicemail instead and call back as soon as you can.
- Be polite and professional. Use professional language. Answer as if you were in an in-person interview.
- Make sure you ask them at least 1 to 2 questions at the end to convey interest.
- If they set up an interview, make sure you confirm the time & location. Verify if you have to take anything with you like an ID or a copy of your resume.
- Once the call is over, save the number into your contacts, especially if they said they will contact you again soon. This way the next time they call, you will know who is calling.

COMMON/TRADITIONAL INTERVIEW QUESTIONS

These types of questions are more informational-based. The interviewer wants to assess how well you answer and communicate.

- Tell me about yourself.
- What made you choose your major/your field of study?
- Where do you see yourself in the next few years?
- How did you hear about the company?
- What do you know about the company?
- What made you apply to this position?
- What is your greatest strength? What is your greatest weakness?
- Please tell me about your current role and what you do.
- What would your previous/current supervisors say about you and your performance?
- Would you have any issues working the required shift with occasional weekends/evenings/holidays?
- Why should we choose you over the other candidates?
- What is your salary requirement?

BEHAVIORAL INTERVIEW QUESTIONS

These types of questions require you to describe a specific situation to use as an example. The interviewer wants to hear how well you are able to identify and resolve problems/situations.

- Tell me about a time when you had many projects/tasks to do before reaching a deadline. How did you prioritize tasks?
- Tell me about a time when you had a difficult situation with a very upset customer or co-worker.
- Describe a time where you found yourself in a stressful situation that required you to use your coping skills.
- Give me an example of a time when you had to conform to a policy or decision with which you did not agree.
- Give me an example of a time you took initiative and leadership.

QUESTIONS YOU CAN ASK THE EMPLOYER

It is recommended to have at least 2 to 3 questions ready to ask the employer to convey interest.

- What does a typical day look like?
- What would you say is the most challenging aspect of the job, especially for new hires?
- What do you enjoy most about working here?
- What is the next step in the hiring process?
- When should I expect to receive a response?
- When is it a good time to follow up on my status in the hiring process?
INTERVIEWING

ATTIRE

It is important to plan your attire; the best way to dress would be to look presentable and conservative. Additionally, groom your hair, face, and nails to look your best and clean. You only have one chance at making a good impression, so do not let your appearance make a negative one.

Men

- Dress pants (dark or neutral color)
- Dress shirt or collared shirt
  - Blazer/sweater and tie is optional and it depends on the company dress code
- Dress shoes
- Neat hairstyle and recently cut
- Neat beard or fresh shave
- Avoid excessive jewelry/accessories
- Apply cologne lightly

Women

- Dress or skirt that is not too tight or short
- Dress pants - neat and ironed
- Closed shoes/short heels
- Simple makeup and hair style
- Discrete jewelry
- Use perfume lightly
INTERVIEWING  THANK YOU LETTER

After your interview, it is a good idea to send a thank you letter. You should plan to send it within 24 hours of your interview. A thank you letter will help you stand out. Employers like to know that you are interested in the position.

Consider the following guidelines while writing your letter:

- Express your enthusiasm- Write about how much the position interest you, be specific.
- Personalize the letter to match the position you interviewed for- Do not copy and paste a letter, make sure you make it your own.
- Talk about something important that occurred during the interview
- Reiterate your expertise- Mention why your experience makes you the ideal candidate for the position after having discussed the qualifications for the available position.
- Proofread!

Jane Jobseeker
1234 N. Park Ln
773.555.0123 jjobseeker@gmail.com

June 18, 2019

Mrs. Mary Davies
Hiring Manager
ABC Company
18 South Parkway
Long Island, NY 11551

Dear Mrs. Davies

I enjoyed speaking with you during my interview this past Friday morning. The Staff Accountant position we discussed certainly is a good match with my current career goals.

As we discussed, my part-time position with Walgreens as an Accounting Clerk has provided practical application of my accounting course work at XYZ University. In particular, I know the experience gained working with the Assistant Controller will prove to be an asset to ABC Company.

I am very interested in this position. If there is any further information that I can provide you with, please call me at (773)555-0123. Thank you for your time and consideration. I look forward to hearing from you.

Sincerely,

Jane Jobseeker
PROFESSIONALISM & ETIQUETTE  WRITING AN EMAIL

Tips:
1. Make sure you are using an appropriate email address.
   a. Use your St. Augustine email, for example: mhurtado@iwe.staugustine.edu
2. Do not use emoji’s or smiley’s
3. Do not use slang or casual language
   a. Please avoid: gonna, ima, yeah, etc.
4. Check your capitalization and spelling! Make sure you capitalize the first letters of the organization, company, and position title. Make sure you spell the person’s name right.
5. If you are responding from your phone, YOU MUST respond formally. Follow proper email etiquette as if you are replying from your computer. Remember: Your message will show: Sent from iPhone/iOS/Android so they will know that you are responding from your phone!

Successful email writing sample:

<table>
<thead>
<tr>
<th>The 3 parts to an email</th>
<th>Tips</th>
<th>Sample</th>
</tr>
</thead>
<tbody>
<tr>
<td>Greeting</td>
<td>Hello, Good morning, Good afternoon, Good evening, Hi AVOID USING: Hey, How’s it going</td>
<td>Hello Mrs. Davies</td>
</tr>
<tr>
<td>Message</td>
<td>Keep it brief and introduce yourself. Use complete sentences and punctuation such as commas, semi colons, and periods. If you are applying to a job, use some of the things you mentioned in your cover letter. Just make sure you demonstrate a high interest for the position.</td>
<td>My name is Jane Jobseeker and I am interested in applying to the Case Manager position at Heartland Alliance that I saw on the npo.net website. I have a Bachelor’s degree in Social Work and experience in the field. I attached my resume and cover letter for your review. I am highly interested in the position and would like to work at Heartland Alliance because of the types of programs you provide in order to help people, especially young ones and children. Thank you for your time and consideration and I hope to receive a response soon. Thank you and have a nice day.</td>
</tr>
<tr>
<td>Signature</td>
<td>Best regards, Kind regards, Best, Sincerely, Thank you,</td>
<td>Kind regards, Jane Jobseeker</td>
</tr>
</tbody>
</table>
There are many job search engines on the internet, but we have provided some of the best ones below for you to explore. Simply type in keywords for the type of job you are looking for and you can narrow your results by company type, zip code, experience level, and more. In the next page, we have listed keywords by major so that is easy for you to get started on searching!

Free online search engines:

- hcareers.com
- indeed.com
- careerbuilder.com
- linkedin.com/jobs
- npo.net
- glassdoor.com
- idealist.org
- mynextmove.org
- usajobs.gov

Learn how to navigate through these websites to get the best job search results!

Aprenda a navegar estos sitios en el Career & Transfer Center

Find thousands of job results through these websites!

Podría encontrar miles de oportunidades por medio de estos sitios!

The Career & Transfer Center can help you reach your job search goals

Set up an appointment today!
### JOB SEARCH SKILLS

#### KEYWORDS BY MAJOR

<table>
<thead>
<tr>
<th>Social Work</th>
<th>Advocates</th>
<th>Behavioral Science</th>
<th>BSW</th>
<th>Case Manager</th>
<th>Case Worker</th>
<th>Liaison</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chemical Dependency</td>
<td>Community Development</td>
<td>Community Outreach</td>
<td>Lieutenant</td>
<td>Coordinator</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Facilitator</td>
<td>Fundraising</td>
<td>Human Services</td>
<td>Mental Health</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Non-profit</td>
<td>Program Specialist</td>
<td>Research Assistant</td>
<td>Social Service</td>
<td>Assistant</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Foster Care Worker</td>
<td>Child-Family Support</td>
<td>Intake Specialist</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

#### Psychology

<table>
<thead>
<tr>
<th>Admissions Evaluator</th>
<th>Mental Health Specialist</th>
<th>Career Counselor</th>
<th>Case Worker</th>
<th>Health Educator</th>
</tr>
</thead>
<tbody>
<tr>
<td>Animal Trainer</td>
<td>Child Development Specialist</td>
<td>Coach</td>
<td>Field Investigator</td>
<td></td>
</tr>
<tr>
<td>Employee Relations Specialist</td>
<td>Police Officer</td>
<td>Aide/Attendant</td>
<td>Substance Abuse</td>
<td></td>
</tr>
<tr>
<td>Research Assistant</td>
<td>Substitute Teacher</td>
<td>Administrative Specialist</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

#### Business

<table>
<thead>
<tr>
<th>Sales</th>
<th>Project Manager</th>
<th>Project Lead</th>
<th>Executive Assistant</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administrative Assistant</td>
<td>Marketing</td>
<td>Publishing</td>
<td>Analyst</td>
</tr>
<tr>
<td>Director</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

#### Criminal Justice

<table>
<thead>
<tr>
<th>Surveillance investigator</th>
<th>Criminal Justice Specialist</th>
<th>Case Manager</th>
<th>Police Officer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Forensics</td>
<td>Crime reporter</td>
<td>Liaison</td>
<td>Subpoena Officer</td>
</tr>
<tr>
<td>Dispatcher</td>
<td>Paralegal</td>
<td>Legal Assistant</td>
<td>Court clerk</td>
</tr>
</tbody>
</table>

#### Accounting

<table>
<thead>
<tr>
<th>Clerk</th>
<th>Accounting Associate</th>
<th>Book Keeper</th>
<th>Accounts Payable</th>
<th>Payroll Processor</th>
</tr>
</thead>
<tbody>
<tr>
<td>Financial Analyst</td>
<td>Front Desk</td>
<td>Reception</td>
<td>Debt Collector</td>
<td>Tax Preparer</td>
</tr>
</tbody>
</table>

#### Computer Information Systems

<table>
<thead>
<tr>
<th>Information Systems Analyst</th>
<th>IT Support Specialist</th>
<th>Systems Administrator</th>
</tr>
</thead>
<tbody>
<tr>
<td>Quality Analyst IT Technician</td>
<td>Systems Engineer</td>
<td>Data Entry</td>
</tr>
<tr>
<td>Inventory Control Specialist</td>
<td>Help Desk Analyst</td>
<td>Network Support Specialist</td>
</tr>
</tbody>
</table>

#### Hospitality

<table>
<thead>
<tr>
<th>Concierge</th>
<th>Hostess Meeting Coordinator</th>
<th>Event Planner</th>
<th>Clerk</th>
</tr>
</thead>
<tbody>
<tr>
<td>Customer Service Representative</td>
<td>Manager</td>
<td>Agent</td>
<td>Guest Services</td>
</tr>
<tr>
<td>Food Service Manager</td>
<td>Talent Recruitment</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

#### Culinary

<table>
<thead>
<tr>
<th>Line Cook</th>
<th>Cook</th>
<th>Chef</th>
<th>Server</th>
<th>Prep Cook</th>
<th>Sous Chef</th>
<th>Pastry Cook</th>
</tr>
</thead>
</table>

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SAC Career and Transfer Center 39 | Page
The Career and Transfer Center has developed an online page where job opportunity announcements are posted on a weekly basis. Many nonprofit organizations and Chicago companies reach out to the CTC interested in hiring St. Augustine College graduates! Visit the link below and you can click through the top menu to view jobs in your area of study. We recommend that you bookmark the page on your preferred device or check your St. Augustine email regularly and find out about newly added postings.

The Career & Transfer Center Job Board
https://staugustinectc.blogspot.com
ARE YOU THINKING OF TRANSFERRING?

The Career and Transfer Center advisors are ready to assist you with your questions about transferring to another university to acquire your bachelor’s degree. The admissions process at another school can be overwhelming so we are here to support you. It is important to plan ahead of time, typically a semester or two before your intent to begin at the new school. So come see us for some tips and information so that you do not miss the deadline to apply.

The Career & Transfer Center can help you:

- Understand how your credits transfer
- Compare schools and tuition costs
- Complete the online application
- Learn about articulation agreements
- Add schools to your FAFSA application

Your transfer school will be your new home, so it is important that you do a lot of research in order to make your investment worthwhile.
Choosing a school and program
☐ Simply begin by searching schools online that have the bachelor degree program you want.
☐ Decide what area you want to go (Perhaps downtown, near your home, or another state).
☐ Browse the schools’ websites and read about their available student resources, academic programs, and accreditation.

Compare and Contrast
☐ Determine the factors that matter to you the most. Cost? Accepted credits? Location? Accreditation? Class sizes? School size? Reputation?... etc.
☐ Discuss with people in your life who may help you with this decision.

Understand and Prepare Admissions Requirements
☐ Determine the due date of the application to submit admissions application on time and ensuring you understand all the transfer student requirements.
   — Some schools have early deadlines. You may have to apply a semester in advance before your intended semester.
   — Other schools require completing specific amount of credit hours, specific courses, or a minimum GPA.
☐ Request your Official Transcripts from St. Augustine College from the REGISTRAR office.
   — Official transcript requests should be made in person or by mail to the Registrar’s Office.
   — Call the office for more information: 773-878-5824.

The Career and Transfer Center can help by:
☐ Connecting you to the college’s admissions office.
☐ Telling you about existing articulation agreements.
☐ Guiding you through their online admissions application.
☐ Showing you an estimate of how your general courses would transfer.
☐ Reviewing your resume and essays that may be required for admission.
☐ Providing overall guidance as you complete admission requirements.

FAFSA and Financial Aid
☐ The Career and Transfer Center can show you how to update your FAFSA application by adding new schools if you plan to utilize FAFSA at your transfer school.

Experience the school yourself
☐ It is highly recommended that in order to finalize your decision, that you visit the school you intend to transfer to and speak with staff there to better inform yourself.
Associate of Applied Science in Culinary Arts

Class of 2017-2018

Where do St. Augustine College students go after graduation?

**CAREER OUTCOME RATES**

- Cook: Preparing food or prep ingredients, ensure cleanliness of their working area, and keep the restaurant stocked.
- Line Cook: In charge of prepping food and plating dishes according to a restaurant’s menu specifications. Also known as a Prep Cook, where they are assigned a specific place in the line.
- Sous Chef: Leads kitchen team in chef’s absence. Provides guidance to junior kitchen staff members. Oversees and organizes kitchen stock and ingredients.
- Other Kitchen Related: 40%
- Line Cook: 20%
- Sous Chef: 20%

**Employment Details**

83% of graduates are in a job related to their degree

Knowledge Rate: 56%
The knowledge rate is the percentage of the graduating population for which we have data.

**Statistics**

- 22% of graduates are employed either full time or part time and not continuing their education
- 11% of graduates are currently enrolled in a Master’s Degree Program and not working full time or part time
- 34% of graduates are employed either full time or part time and are considering to continue their education (but not enrolled)
- 11% of graduates are employed either full time or part time and are also enrolled in a Master’s Degree program
- 22% of graduates are not seeking employment nor continuing their education

**Self-reported salaries for graduates working full time or part time**

- Median salary is $40,000

**REPRESENTATIVE LIST OF EMPLOYERS**

- Stockholm’s, restaurant
- Chicago Public Schools
- American Senior Communities Rehabilitation Center
- The Albert, contemporary restaurant
Bachelor of Social Work
Class of 2017-2018

Where do St. Augustine College students go after graduation?

CAREER OUTCOME RATES

- Intake Specialist 5%
- Social Service Aid 5%
- Case Manager 10%
- Family Advocate 37%
- Social Worker 5%
- Child Welfare Specialist 11%
- Parent Educator 11%
- Operations Coordinator 18%

Employment Details
95% of graduates are in a job related to their degree

Knowledge Rate: 58%
The knowledge rate is the percentage of the graduating population for which we have data.

Statistics
8% of graduates are employed either full time or part time and not continuing their education
8% of graduates are currently enrolled in a Master’s Degree Program and not working full time or part time
42% of graduates are employed either full time or part time and are considering to continue their education (but not enrolled)
34% of graduates are employed either full time or part time and are enrolled in a Master’s Degree program
8% of graduates are not seeking employment nor continuing their education

Self-reported salaries for graduates working full time or part time

- Social Service Aid
- Intake Specialist
- Operations Coordinator
- Parent Educator
- Child Welfare Specialist
- Social Worker
- Family Advocate

Median salary is $31,500

REPRESENTATIVE LIST OF EMPLOYERS

- Literacy DuPage
- Proviso Leyden Council for the Community Action
- Heartland Alliance
- Pilsen Wellness Center
- Chicago Public Schools
- Catholic Charities
- Lidia Home Association
- Healthy Families Chicago
- Rush University Medical Center
- LCAP Seguin
- Centro Romero
- SGA Youth & Family Services
- Sage Place
- Family Focus
- Lazos de Familia
- Lutheran Childcare Services
- Generations
- It Takes a Village
SOURCES


Cawley Career Education Center (n.d.) Cover Letters- Writing a Cover Letter. Retrieved from https://careercenter.georgetown.edu/major-career-guides/resumes-cover-letters/cover-letters/


*Original document created by Honorio Morales and Luis Garcia